



**PREMIUM ALL INCLUSIVE PROGRAMME DESCRIPTION
2021**

Room Services – Complimentary Basis

- Fruit salad with a bottle of wine and mineral water upon arrival / registration
- Welcoming package, with Cretan delicacies, at the room upon arrival.
- Bottled water and usage of the coffee & tea bags at the room, free of charge (daily renewal).
- A la Carte Breakfast in the room once per week times: 09:00-11:30hrs (menu choices from the available Breakfast A La Carte in-room catalogue)

In Room Mini Bar – Complimentary Basis (Renewal once per day)

All Day Buffet Dining

• Breakfast (American buffet)	'Arsenali' Restaurant	07:30-10:30
• Early Breakfast (Continental)	'Arsenali' Restaurant	05:00-07:30
• Late Breakfast (Continental)	'Arsenali' Restaurant	10:30-11:30
• Lunch (Buffet)	'Arsenali' Restaurant	13:00-15:00
• Dinner (Buffet)	'Arsenali' Restaurant	19:00-21:30
• Free participation on two (2) thematic nights	Pool Area	19:30-22:00
• Lunch Baskets upon order request one (1) day in advance until 19.30hrs at the front desk	Lunch Basket is being delivered at 'Arsenali' Buffet Restaurant	07:00-10:00
	or At the Front Desk	04:00-07:00

All Day Snacks

• Canapés, Sandwiches, fresh salads, Pizza, souvlaki, pies, Cake, Cookies, Ice Cream (6 flavors) • Midnight snacks • Hot & Cold plates (pre-order required)	Sea Line Tavern	10:00-18:00
	Avra Restaurant	23:00-24:00
		24:00-06:00

Complimentary A La Carte Dining

• A La Carte Lunch (reservations one day in advance)	Sea Line Tavern (Daily basis)	12:00-16:00 (last order 16:00)
• A La Carte Dinner (reservations one day in advance)	"Azzurro" Restaurant (Daily basis)	19:30-23:00 (last order 22:00)
• Free 'Sunset Sparkling Wine cocktails' daily	Lobby Bar	18:30-21:00

Complimentary Beverages & Spirits

- During Lunch and Dinner (A La Carte): Bottled Water, Soft Drinks, locally produced draught beer, locally produced bottled wine, tea, coffee (all served)
- Bottled Soft Drinks, Fresh Orange Juice, tea, Coffee (Filter coffee, Nes coffee, Greek coffee, Cappuccino, Espresso) & Branded Alcoholic Drinks, Long Drinks, all Cocktails (Pool Bar: 10:00-18:00, Lobby Bar: 17:00-01:00) Special brands, VSOP cognac, Malt and Champagne are not included.
- Excellent Sparkling Wine breakfast (twice a week)
- Breakfast with Sparkling Wine and salmon canapés two (2) times per week

Free entertainment - wellness and value-added activities

- Free sunbeds and umbrellas on the beach
- Massage treatments lasting 45' minutes per person per week, selected from the list of spa services
- Free use of indoor sauna, Hammam and gym
- Free in-room safe
- Farewell gift with Cretan & luxury hotel products, upon departure
- Free rental of tennis court including equipment for one (1) hour, per room, two (2) times per stay (reservation required)

Additional Privileges & Discounts

- 25% discount on special spirits and bottled beers not available in the Premium All Inclusive Package
- 25% discount on the Room Service catalogue
- 25% discount on all available spa services
- 25% discount on room category upgrade prices